how to get more information

hp StorageWorks enterprise virtual array 3000

Version: 2.0

About This Card

This reference card tells you how to obtain more support and technical information for the HP StorageWorks Enterprise Virtual Array 3000.

How to Get Help with Installation

An HP Authorized Service Provider will assist you with the installation of the hardware and software components that make up the Enterprise Virtual Array system. HP highly recommends that you do not attempt to install or set up the system without an HP Authorized Service Provider.

In North America, call HP technical support at 1-800-354-9000. This service is available 24 hours a day, 7 days a week.

Outside North America, call HP technical support at the nearest location.

Telephone numbers for worldwide technical support are listed on the HP website: http://www.hp.com/support

Note: For continuous quality improvement, calls may be recorded or monitored.

How to Get Technical Documentation

A complete library of Enterprise Virtual Array 3000 technical documentation is available on the HP website. Follow these steps to access the technical documentation:

1. From an internet browser, go to http://www.hp.com/go/eva3000

2. Under **product support**, click **technical documentation**.

   The Enterprise Virtual Array 3000 Catalog of Associated Documentation should be the first document you read. It contains a comprehensive list of Enterprise Virtual Array 3000 documentation, including associated product documentation that may be required to operate your storage system.