how to get more information

hp StorageWorks enterprise virtual array 3000

Version: 2.0



© Hewlett-Packard Company, 2003. All rights reserved.

Hewlett-Packard Company makes no warranty of any kind with regard to this material, including, but not limited to, the implied warranties of merchantability and fitness for a particular purpose. Hewlett-Packard shall not be liable for errors contained herein or for incidental or consequential damages in connection with the furnishing, performance, or use of this material.

This document contains proprietary information, which is protected by copyright. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of Hewlett-Packard. The information contained in this document is subject to change without notice.

Hewlett-Packard Company shall not be liable for technical or editorial errors or omissions contained herein. The information is provided "as is" without warranty of any kind and is subject to change without notice. The warranties for Hewlett-Packard Company products are set forth in the express limited warranty statements accompanying such products. Nothing herein should be construed as constituting an additional warranty.

Printed in the U.S.A.

Enterprise Virtual Array 3000 How to Find More Information Third Edition (March 2003) Part Number: EK-EVA30-MI. A01

About This Card

This reference card tells you how to obtain more support and technical information for the HP StorageWorks Enterprise Virtual Array 3000.

How to Get Help with Installation

An HP Authorized Service Provider will assist you with the installation of the hardware and software components that make up the Enterprise Virtual Array system. HP highly recommends that you do not attempt to install or set up the system without an HP Authorized Service Provider.

In North America, call HP technical support at 1-800-354-9000. This service is available 24 hours a day, 7 days a week.

Outside North America, call HP technical support at the nearest location.

Telephone numbers for worldwide technical support are listed on the HP website: http://www.hp.com/support

Note: For continuous quality improvement, calls may be recorded or monitored.

How to Get Technical Documentation

A complete library of Enterprise Virtual Array 3000 technical documentation is available on the HP website. Follow these steps to access the technical documentation:

- 1. From an internet browser, go to http://www.hp.com/qo/eva3000
- 2. Under **product support**, click **technical documentation**.

The Enterprise Virtual Array 3000 Catalog of Associated Documentation should be the first document you read. It contains a comprehensive list of Enterprise Virtual Array 3000 documentation, including associated product documentation that may be required to operate your storage system.